Nemeris IT — Privacy Policy (GDPR)

Updated: 2025-09-30

1. Scope & Controller

This Privacy Policy describes how Nemeris IT processes personal data for contracting, support, and invoicing of B2B services.

Controller for website inquiries: Nemeris IT (privacy@nemeris.com).

2. Categories of Data

Identity/contact; contract & billing; support metadata; limited technical telemetry for security.

3. Purposes & Legal Bases

Contract (GDPR 6(1)(b)), legitimate interests (6(1)(f)), consent for non-essential analytics (6(1)(a)).

4. Retention

Only as long as necessary or legally required (e.g., accounting up to 10 years).

5. Sharing & Subprocessors

Reputable providers under DPAs; no selling of personal data.

6. Transfers

EU/adequate hosting where feasible; SCCs + risk assessments otherwise.

7. Security

RBAC, encryption (TLS/at-rest), logging/audit, incident response with SLAs.

8. Rights

Access, rectification, deletion, restriction, portability, objection — contact privacy@nemeris.com.